

We want to be able to use Relay anytime with anyone, using any Relay provider, just as two hearing people can call each other regardless of who is their telephone product/service provider. Please require interoperability and compatibility across Relay providers.

Video and IM Relay has become valuable tools for us. The traditional telephone (including TTY) is not practical for us. The use of Relay has made my work much more effective and I have become more productive. However, the value of Relay is limited because not everyone has access to my Relay product/service. Please end exclusion of deaf and hard of hearing people from full access to telecommunications by requiring open interoperability and compatibility across Relay providers.

We do accept free Relay equipment and software from providers—not necessarily because We like a particular provider the most—but because it is free—and allows me to make calls We couldn't make before. While We appreciate the free equipment and software, we want to be able to make and receive Relay calls from anybody without any restrictions from Relay providers.

Your consideration on our request open access to VRS Relay will be greatly appreciated.

Jack and Cooper
Kansas